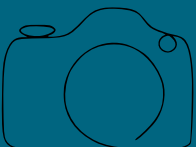


# BARCOO *Santer*

COMMUNITY NEWS • MARCH 2024



Barcoo Shire Mayor Sally O'Neil making her Declaration of Office with CEO Mike Lollback



Send to us, tag us, share with us your best photo to feature in our monthly newsletter!



# BARCOO *Banter*



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### Attachments

Telstra Information

Please send all Newsletter content to:  
[newsletter@barcoo.qld.gov.au](mailto:newsletter@barcoo.qld.gov.au)

Cut off date for APRIL Newsletter  
 COB 22 April 2024



Want to give back to the Jundah community?

Be a volunteer ambulance driver.  
 You might just save someone's life.

For more information call the  
 Director of Nursing at the  
 Jundah Primary Health Centre.

> 4658 6500



### Contact Council

Jundah Council Office  
 Phone: (07) 4658 6900  
 Email: [shire@barcoo.qld.gov.au](mailto:shire@barcoo.qld.gov.au)

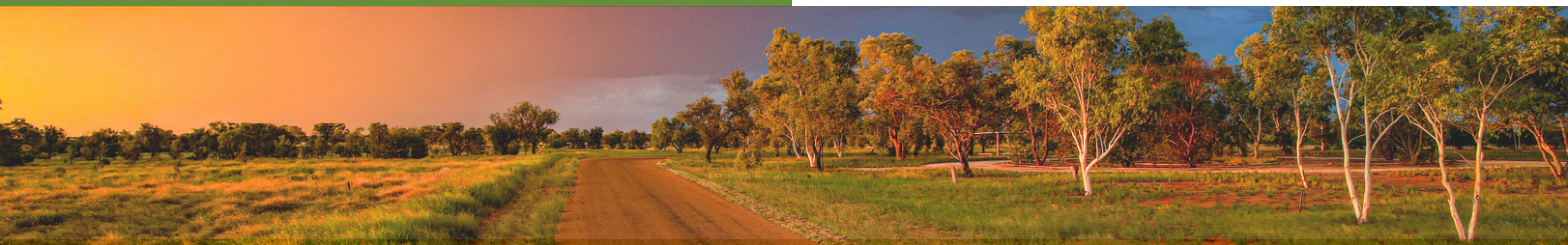
Mayor Sally O'Neil: 0424 791 449  
[sally.oneil@barcoo.qld.gov.au](mailto:sally.oneil@barcoo.qld.gov.au)

Cr Roger Batt: 0448 585 942  
[roger.batt@barcoo.qld.gov.au](mailto:roger.batt@barcoo.qld.gov.au)

Cr Andrew Miller: 0428 437 975  
[andrew.miller@barcoo.qld.gov.au](mailto:andrew.miller@barcoo.qld.gov.au)

Cr Tony Jackson: 0428 583 254  
[tony.jackson@barcoo.qld.gov.au](mailto:tony.jackson@barcoo.qld.gov.au)

Cr James Kidd: 0475 800 388  
[james.kidd@barcoo.qld.gov.au](mailto:james.kidd@barcoo.qld.gov.au)



# MAYOR'S *Message*

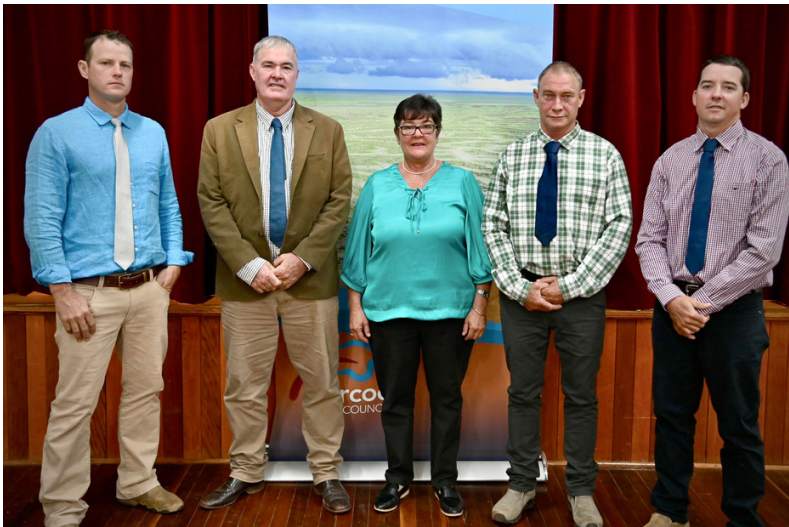
WITH SALLY O'NEIL

Hello Everyone

Hope all is well. March has not let us down with some beautiful soaking rain around the shire, though falls did vary it is all very welcome. With these showers of rain came much more pleasant temperatures, I would say the high 30's and 40's have abated us for now as we continue through Autumn.

### The Election

The March 2024 election is over and I feel privileged and honoured as the Barcoo Shire community elected me as your Mayor for the next term. I would like to thank you all for putting your trust and faith in me to lead the Shire for the next four years. I would also like to welcome our new Councillors, Dude Kidd, Andrew Miller, Tony Jackson and Roger Batt. Additionally I would like to thank all candidates for their nominations, thankfully we live in a democratic society and it has enabled people to have a choice. I look forward to the term ahead and vow to work hard for the benefit of our great community.



(L-R) Cr Andrew Miller, Cr Tony Jackson, Mayor Sally O'Neil, Cr James 'Dude' Kidd and Cr Roger Batt

### Stonehenge and Jundah State Schools' Leadership Presentations

I recently attended lunch on the lawn at Stonehenge State School where family and friends enjoyed a BBQ lunch. We were then entertained by the students of their learnings from the term followed by a fun activity of an Easter bonnet creation, won by the Laider family with a bonnet adorned with the Aussie theme. It was also time to present the recently nominated senior leaders with their badges and certificates for 2024. Congratulations to James Campbell voted School Captain and Ruby Laider and Cooper Barr-Richards school leaders, I am sure you will all set a fine example of leadership.

Later that day I attended the Jundah State School leadership presentations. This was done a little differently where students were presented with School Captain and Vice-Captain status. Congratulations to Sahara Pitman and Karah Sigler, School Captains and Elsie Crowther and Sarah Appelby Vice-Captains. I am also confident these students will also set a great example of leadership. Following the presentation students had their work on display in the classroom to share with family to then wrap the evening up with a BBQ.



Stonehenge SS Leadership Presentation

# MAYOR'S *Message*

WITH SALLY O'NEIL



Jundah SS Leadership Presentations

### New Community Songs

You may recall Josh Arnold the Golden Guitar singer doing the rounds last month to work with the Stonehenge and Jundah State School students to create their own anthems. Well Josh has returned recently with the final product and the songs were released on youtube. They are very catchy so have a listen on the following links.

Jundah - <https://youtu.be/vn8EiqcPka0?si=xNVqHqT6HlagN7lh>

Stonehenge - [https://youtu.be/TPpENMF5noo?si=ujEdYhr4R5\\_SrPQg](https://youtu.be/TPpENMF5noo?si=ujEdYhr4R5_SrPQg)



### Barcoo Healthy Outback Community day

I would like to remind and encourage all community members to attend the upcoming Barcoo Healthy Outback Community day. In this edition you'll see the details and surprise guest attending the event on Saturday 27 April in Windorah, so make sure you mark this in your diaries as we want everyone to be there on the day! We'll even be organising buses from Jundah and Stonehenge to attend, so we will keep you posted on this.

### The following is the externally funded project status update:

- Windorah water treatment plant - 12-month liability period has commenced
- Budgerygar floodway - delays due to weather
- Stonehenge water treatment plant new shed and filter upgrade - contractor due on site to incorporate current alarm system with new filter system, to be completed by June
- Water meter installation - replacement of faulty meters continuing in Jundah, Windorah and Stonehenge

### Battle of the Schools swimming carnival

For the last week of term Stonehenge and Windorah Schools converged on Jundah to have a fun week of swimming, football, music and playing with drones. The final day was wrapped up with very competitive and enthusiastic students from each of the schools to swim their hearts out for their team. There was lots of good sportsmanship and fun had in the pool. Jundah took accolades for the day winning the war cry competition and taking out the most points in the aggregate with 12.86 closely followed by Windorah with 12.14 and Stonehenge with 7.53.

Minor junior boy was won by Landon McLaughlin, minor junior girl Charley Bateman, junior boy Jacob Eggerling, junior girl Nancy Ferguson, senior boy Harry Geiger and senior girl Sahara Pitman. Congratulations to all involved, it's not a battle without competition.



# MAYOR'S *Message*

WITH SALLY O'NEIL

The following is an update of our work crews and their progress on roads around the Shire. Crews have now commenced their Easter break and will return to the following roads following break. Dave Ross's crew will be completing flood damage on Mutti Connemara Rd. Jason Beilby's crew will continue working on the Bimerah Isisford Rd project. Contractor Crew will be doing flood damage on Moorabree Rd. Flying gang will be working on the bulk signage project between Windorah and Jundah.

The maintenance grader will be doing work on the Birdsville Rd in preparation for the tourist season traffic. If there are sections of roads requiring immediate attention, please notify Council.

Don't forget, Council meetings are open to the public and all community members are welcome. Council meetings are rotated around the three towns, and we notify via an online flyer of upcoming Council meeting dates and times. The next meeting will be held in Jundah on the 9th of April 2024.

Please don't hesitate to contact me on the details below if you have any queries or concerns.

Sally O'Neil  
[Sally.oneil@barcoo.qld.gov.au](mailto:Sally.oneil@barcoo.qld.gov.au)  
0424 791 449



## APRIL COUNCIL MEETING

Due to unforeseen circumstances the Ordinary Meeting of Barcoo Shire Council which was to be held at 8am on Wednesday, 17 April 2024 at the Jundah Council Chambers has been brought forward to:  
11am on Tuesday, 9 April 2024.

# COUNCIL NOTICES

## MARCH COUNCIL MEETING WRAP UP

All Barcoo Shire Council minutes can be downloaded for public viewing on our Publishing Portal at the following link <https://myportal.barcoo.qld.gov.au/public/publications>

### COMMUNITY SERVICES REPORT

- Council approved the use of \$9,600 of RADF funding to finance Opera Queensland's 'Do We Need Another Hero' event to be held in Stonehenge on 28 May 2024.

The Barcoo Shire Council holds its next Ordinary Meeting on Wednesday 9 April 2024 at the **Jundah Board Room, commencing at 11:00am**. This is an excellent opportunity to meet with Councillors and senior Council staff to discuss ideas or matters of concern you may have. Council encourages community engagement and interest, and we hope to see members of the community at our Council meetings or joining us for morning tea.

### Full time traineeships in Civil Construction – Roads.

The types of skills you will develop will depend on the course selected, they may include carrying out manual excavation, manually spread and compact materials, support plant operations, basic levelling, repair potholes, opportunity to gain licences for various types of plant, first aid and CPR etc.

Trainees will work with our construction crews across the Barcoo Shire including the townships of Jundah, Stonehenge and Windorah.

Prior to commencing your traineeship it is preferred you have your P Plate licence.

To apply, please contact the Group Manager People, Culture and Safety, Alison Lamb email [HR@barcoo.qld.gov.au](mailto:HR@barcoo.qld.gov.au) or call 07 4658 6919.



### COUNCIL RATES

Thank you to all rates payer that have made their rates payments, the discount date for your rates has now passed. if you have outstanding rates and would like a payment plan, please contact Council.

To assist making payments Council offer several options including:

- Cash, card or cheque at Council main office in Jundah or Windorah and Stonehenge Information Centres,
- By post via cheque or money order,
- BPAY - Biller code 293209 - Reference is included on your rates notice,
- Credit card over the phone, please call 4658 6900,
- Council also offer payment plans weekly, fortnightly and monthly if you wish to pay your rates off.

Please contact Council if you have any questions or wish to discuss this further with us on (07) 4658 6910 or via email [accounts.receivable@barcoo.qld.gov.au](mailto:accounts.receivable@barcoo.qld.gov.au)

# COUNCIL NOTICES

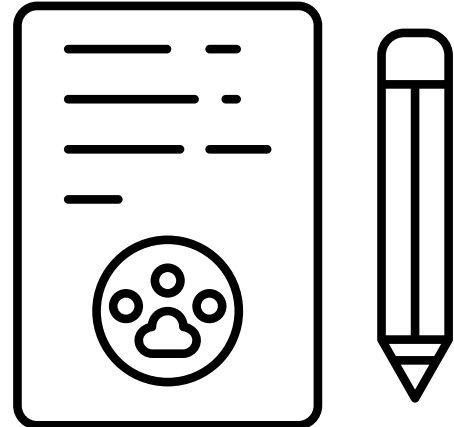
## DOG REGISTRATION

Barcoo Shire Council has new pricing for half year dog registration. If you have just moved to the Shire or have now got a dog it's the time to register them.

A maximum of 2 dogs per house applies without a permit. All dogs must be registered after 3 months of age or within: 14 days of acquiring the dog or 28 days of becoming a new resident of a region. An application for a permit to keep additional dogs can be lodged to Council. A permit will only be issued if your application is approved. If your animals in no longer in the Shire please let us know so we can update your details.

Dog registration fees:

- Entire dog yearly \$59.00
- Entire dog half yearly (Jan-June) - \$35.40
- Desexed dog \$32.00
- Desexed dog half yearly (Jan-June) \$19.20
- Entire Dog Pensioner \$33.63
- Entire Dog Pensioner half yearly (Jan-June) \$20.18
- Desexed Dog Pensioner \$18.24
- Desexed Dog Pensioner half yearly (Jan-June) \$10.94
- Regulated Dog / 3rd Dog- Restricted/Permit \$250.00



To assist making payments Council offer several ways to pay including:

- Cash at Council main office in Jundah and Windorah and Stonehenge information centre,
- By post via cheque or money order,
- BPAY your payment information is Biller code 293209 Reference on your animal notice.
- Credit card over the phone.

Please contact Council's Accounts Receivable Officer Amy Appelby if you have any questions or wish to discuss this further on (07) 4658 6910 or via email [accounts.receivable@barcoo.qld.gov.au](mailto:accounts.receivable@barcoo.qld.gov.au)

To view all Councils fees and charges visit the following link <https://www.barcoo.qld.gov.au/about-council/reports-and-publications/fee-and-charges>

## CONTACTING COUNCIL

Do you have a question, concern, or something you think Council should be made aware of? Your first point of contact is calling us on 4658 6900 or emailing us at [shire@barcoo.qld.gov.au](mailto:shire@barcoo.qld.gov.au).

We also have an enquiry form available on our website that you can fill out if you would prefer. To view the enquiry form please follow this link

<https://www.barcoo.qld.gov.au/contact-us>



# THE BEAT WITH SGT G. ARROLD

## Domestic and Family Violence Prevention Month

Each May, Queensland marks Domestic and Family Violence Prevention Month (DFVP Month) to raise community awareness of domestic and family violence (DFV) and to send a clear message that DFV in families and homes will not be tolerated.

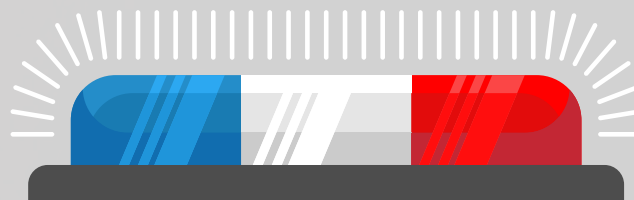
The Queensland Government established the Domestic and Family Violence Prevention Council (the Prevention Council) in 2020 to deliver greater community understanding about domestic and family violence and to challenge the values, beliefs, attitudes, and behaviours that excuse or perpetuate this abuse.

The Prevention Council partners with government, business and community stakeholders to champion local community-led action and leadership to create social change through primary prevention education and information. Further information go to <https://www.qld.gov.au/about/newsroom/love-not-equal-control>



Police from Windorah and Jundah are having a Blue Light Movie night at Jundah Police Station. Bring the family and enjoy a night of entertainment aimed at promoting family harmony. A good chance to network with likeminded community members.

Event date and times will be released shortly via the Barcoo Banter.





# COMMUNITY NOTICES

**FREE COMMUNITY EVENT**

# Barcoo HEALTHY OUTBACK COMMUNITY DAY



**SATURDAY  
27 APRIL 2024  
10AM**

**WINDORAH  
COMMUNITY  
CENTRE**

## COME ALONG TO LEARN ABOUT HEALTHY OUTBACK COMMUNITIES

**10am-11am Official Launch and morning tea**

**11am-3pm Free health checks and other health services**

- ✓ Flipside Circus
- ✓ Kids activities
- ✓ Pilates
- ✓ Craft
- ✓ Free lunch

**Barcoo Social Netball 4pm and Community BBQ 5:30pm**



[wqphn.com.au/hoc](http://wqphn.com.au/hoc)

**MEET  
DARIUS BOYD  
RUGBY LEAGUE  
LEGEND  
FITNESS COACH  
AND MENTAL  
HEALTH ADVOCATE**



# COMMUNITY NOTICES

# Jundah

12TH, 13TH & 14TH APRIL 2024



**Friday**

8:00am start

**Stockman's Challenge**

Noms: Juniors \$15 | Juvenile \$30 | Novice \$60 | Opens \$75 + insurance.

Prize Pool: \$1825

**Team Penning**

Team Penning to commence Friday afternoon.

Noms: \$30 per team + insurance.

Prize Pool: \$1800



**Saturday**

8:00am start

**Horse Gymkhana**

Noms: Juniors \$20 | Opens \$40 + insurance. Prize Pool: \$2000

**Rodeo**

Noms: Junior Barrels \$30 Juvenile Barrels \$40 Ladies Barrels \$50

Mini Bull U9 \$15

Mini Bull 10-11yrs \$20 Mini Bull 12-14 years \$25 JR bull \$45

Stn Buckjump \$40

Womens Ranch Ride \$45

Saddle Bronc \$50

Bullock \$45

Open Bull \$50

+ insurance

Prize Pool: \$8630



**Sunday**

8:00am start

**Motorbike Gymkhana**

Noms: Juniors \$20 | Opens \$40 + insurance.

Feature Events: Obstacle Wheel Stand \$20 & Shane Rayment Memorial Double Barrel Race \$20 Prize Pool: \$3725

**Over \$17,000 in prize money + prizes**

Secretaries box will open at 7:00am each day | All nominations will open 01/04/2024.

Nominations & waivers will be available on our website

[www.jundahrodeoclub.com.au](http://www.jundahrodeoclub.com.au) for any enquiries text Jaymee | 0409 363 395

Free camping all weekend | Amenities available | Bar & canteen operating | Eftpos available (excluding canteen) | Outback Sound Entertainment | Courtesy bus

Entry - Adults \$20 includes pannikin & wrist band



JundahRodeoClub



[www.jundahrodeoclub.com.au](http://www.jundahrodeoclub.com.au)



0409 363 395

## COMMUNITY NOTICES



**Novelty Events**

**Prize for best table theme**

**Stonhenge Trivia Night**

**FRIDAY 19TH OF APRIL  
@6:00 PM**

**6 adults per team, unlimited kids!  
\$35 per person (includes dinner)  
Primary school kids free entry, \$15 meal**

**Cash Bar**

**RSVP Tues 16th April  
(Team or single entries accepted)**

**Entries to: [stonehengeactiongroup@gmail.com](mailto:stonehengeactiongroup@gmail.com)**

# COMMUNITY NOTICES



# CWEG IN STONEHENGE

- 2 PERSON TEAM PENNING
- 3 PERSON TEAM PENNING
- STOCKMANS CHALLENGE
- HORSE GYMKHANA



20TH &  
21ST

APRIL

2024

**Hot Showers**

**Free Camping**

**Bar & Canteen**

**More Information**

Helen Morton: [cweginc@gmail.com](mailto:cweginc@gmail.com)

# COMMUNITY NOTICES



## WINDORAH P&C ANNUAL YELLOWBELLY HUNT

MAY 4 & 5 2024

Cooper's Creek, Windorah



THANK YOU TO ALL OUR  
WONDERFUL SPONSORS

### WIN A BOAT!



SCAN HERE



TRIPLE CROWN CHALLENGE

Windorah  
4/5 MAY

Isisford  
28/29/30 July

Longreach  
25/26/27 August

- Registrations from 8am Saturday
- Nomination Draw Prize
- DJ Johnny Mac Saturday night
- Bar & canteen all weekend
- Presentations Sunday afternoon
- Raffles
- FREE camping
- Barcoo Coffee

*Sorry no eftpos available*

## CASH & PRIZES

Mens

Ladies

Kids (5-12yrs)

CHAMPION ANGLER

### CONTACT US

Windorah Yellowbelly Hunt

windorahss\_pc@outlook.com

### THANKS TO OUR MAJOR SPONSORS



# COMMUNITY NOTICES



300 YEARS OF MUSIC ⚡ 20 GREAT SONGS ⚡ 1 INCREDIBLE SHOW



# DO WE NEED ANOTHER HERO?

Coming to

Stonehenge

May 28th



## COMMUNITY NOTICES



Leading, educating and developing the next generation

# 2024 YOUTH PROGRAM

*A practical and hands on agricultural training and education program led by industry mentors*

## PROGRAM OUTLINE

Two week-long training blocks for students 15-17 years old held in the July & Sept school holidays. The program will be held in and around Emerald & Longreach.

## COST

The full value of this program is over \$15,000 per participant. With generous funding support, the cost has been reduced to only **\$700 per participant**.

## KEY TOPICS

- Rural & remote first aid
- Cropping production & management
- Machinery and small motors
- AgTech
- Livestock production, handling & husbandry (small & large)
- Wool harvesting
- Fencing
- Workforce success
- Working dogs

## INTERESTED?

To complete an application form, scan the QR Code!

**Applications close  
5pm Friday 26th April  
2024**



## MORE INFORMATION

For more information, contact Meg at [awo@chrrup.org.au](mailto:awo@chrrup.org.au) or phone the CHRRUP office on 07 4982 2996



# COMMUNITY NOTICES



If your community organisation needs a big-ticket item, this is your chance to apply for a grant up to \$100,000.

All eligible Queensland community organisations are encouraged to apply. To read more about the Super Round, including eligibility criteria and how to apply, please visit: <https://bit.ly/2Y0Cxkg>.

**Applications close  
30 April 2024.**

## What does *creativity* mean to you?

Art, culture and creativity play a significant role in the liveability, social connection and identity of places. CWQ communities have unique local heritage and features informing local events and programs and bolstering responses to future challenges.

Two hour workshops will explore the role and impact of local art, culture and creativity in the communities of Jundah, Winton, Barcaldine, Alpha and Tambo.

### THE AIM OF OUR DISCUSSION IS TO:

-  Understand creativity in your community
-  Share how it connects to people, creates belonging and brings people together during difficult times
-  Highlight the types of creative projects that make an impact in your community
-  Consider community opportunities and challenges across all aspects of life and about your hopes for the future.



We welcome all community members to take part in this discussion!

# Creative Community Dialogue

Community dialogues will explore the many ways you engage in creative activities and how these activities contribute to the vitality of your community.

- JUNDAH SHIRE HALL**  
9am - Mon 8 April
- WINTON NORTH GREGORY HOTEL**  
9am - Tue 9 April
- ALPHA SHOWGROUNDS**  
10am - Wed 10 April
- BARCALDINE THE GLOBE GALLERY**  
5:30pm - Wed 10 April
- TAMBO GRASSLAND ART GALLERY**  
10am - Thu 11 April

### CONTACT >

For more information or to RSVP for catering purposes contact Rachael Webster  
0428 727 605  
[rachaelwebster.connect@gmail.com](mailto:rachaelwebster.connect@gmail.com)





# COMMUNITY NOTICES

SUPPORT  
STONEHENGE  
STATE  
SCHOOL



# FRIDAY NIGHT



# STONEHENGE HALL



DOOR OPEN AT 5:00PM

GAME STARTS AT 5:20PM

22<sup>nd</sup> MARCH.    5<sup>th</sup> APRIL.    3<sup>rd</sup> MAY.    17<sup>th</sup> MAY.  
 31<sup>st</sup> MAY.    14<sup>th</sup> JUNE.    12<sup>th</sup> JULY.    26<sup>th</sup> JULY.  
 9<sup>th</sup> AUGUST.    23<sup>rd</sup> AUGUST.    6<sup>th</sup> SEPTEMBER.

COME ALONG AND HELP SUPPORT THE KIDS AT  
... **STONEHENGE STATE SCHOOL** ...

# 2024 BARCOO SHIRE EVENTS CALENDAR

IF YOU HAVE AN EVENT YOU WOULD LIKE ADDED PLEASE EMAIL  
NEWSLETTER@BARCOO.QLD.GOV.AU

## APRIL

- 12-14** - Stockman's Challenge | Team Penning | Horse Gymkhana | Barrel Race | Rodeo & Motorbike Gymkhana (Jundah Rodeo Club)
- 19-21** - CWEG Stockmen's Challenge & Team Penning (Stonehenge)
- 22** - Stonehenge Trivia Night (STAG)
- 25** - ANZAC Day
- 27** - Healthy Outback Community Day (Windorah)

## MAY

- 4-5** - Windorah Yellowbelly Hunt (Windorah SS P&C)
- 20** - 'The Twits' (Performance for children to be held in Jundah)
- 28** - Do We Need Another Hero - Opera QLD Stonehenge

## JUNE

- 29** - Jundah Race Club Camel Races (Jundah)

## JULY

- 6-7** - Gymkhana & Bronco Branding (Windorah Rodeo Club)

## AUGUST

- 9-11** - Windorah Campdraft & Rodeo (Windorah Rodeo Club)
- 16-18** - Stonehenge Bushman's Carnival

## SEPTEMBER

- 4** - Windorah International Yabby Races (WDB)
- 13** - Stonehenge Tennis (STAG)
- 28** - Bronco Branding & Bullock Ride (Jundah Rodeo Club)

## OCTOBER

- 4-6** - Barcoo Spring Fling (Jundah Race Club)

## NOVEMBER

- 2** - Barcoo Big Bash (STAG)



# When 3G closes on 30 June 2024, will your devices still work?



The demand for mobile services continues to increase, so we're taking steps to reduce congestion, increase capacity and improve coverage.

For that to happen, we're removing our oldest mobile technology - 3G - and repurposing it to expand our faster 5G network.



## What does closure of the 3G network mean for me?

If you have a device that's only able to connect to 3G, you won't be able to connect to Telstra's network after 30 June 2024.

If your mobile device doesn't have Voice over LTE (VoLTE) technology, even if it uses 4G, it will not be able to make voice calls on our network after 30 June 2024.

If your device doesn't support VoLTE emergency calling, you will not be able to make an emergency call to 000 on the Telstra Mobile Network.

To continue using our network, you'll need to upgrade to a 4G/5G VoLTE-capable and compatible device before 30 June 2024. That will ensure you can access Telstra's network and will have both data access and voice calling.

Customers using 3G mobile, IoT and network extension devices, some EFTPOS machines, medical devices and antennas that operate on the 3G network only will be able to continue using their device or antenna until 30 June 2024. After this date, if the device has not been updated to be 4G or 5G compatible, it will no longer work.

## What can you do now?

We want you to be prepared well ahead of time. Here's how you can do that:

### Check if your device shows 4G or 5G

An easy way to check if your device is compatible is to look for '4G' or '5G' on the screen. If it only says '3G' now or when you make a voice call, you probably need to replace it to stay connected.

### Check your device settings

Check your device network is set to 'automatic'. If it isn't, follow the steps on the right to update it:

### Apple devices

1. Go to **Settings**
2. Go to **Mobile**
3. Go to **Mobile Data options**
4. Go to **Voice and Data**
5. Select **automatic**. If **automatic** isn't an option, select **4G**.

### Android devices

1. Go to **Settings**
2. Go to **Network and internet**
3. Go to **Mobile Network**
4. Go to **Preferred network type**
5. Select **automatic**. If **automatic** isn't an option, select **4G**.

## More information – Scan the QR Code

Check if your mobile phone or tablet is compatible, find out more about VoLTE, including what it is, what devices are compatible, and how to check or enable VoLTE on your phone OR request technical support:





# How to identify 3G devices not compatible with Telstra's 4G network

Telstra will be closing its 3G network in June 2024. The 3G closure will let us grow and improve our delivery of next generation 5G technology - helping us provide a better service to our customers.

We're committed to providing equivalent 4G coverage in 3G only areas prior to the network closure.

Ahead of the 3G network closure, we strongly advise you assess your connectivity needs to ensure that you have the appropriate devices. If you currently have 3G only devices, they will no longer work after 30 June 2024.

It is important to note 3G devices may not be limited to phones and can also include:

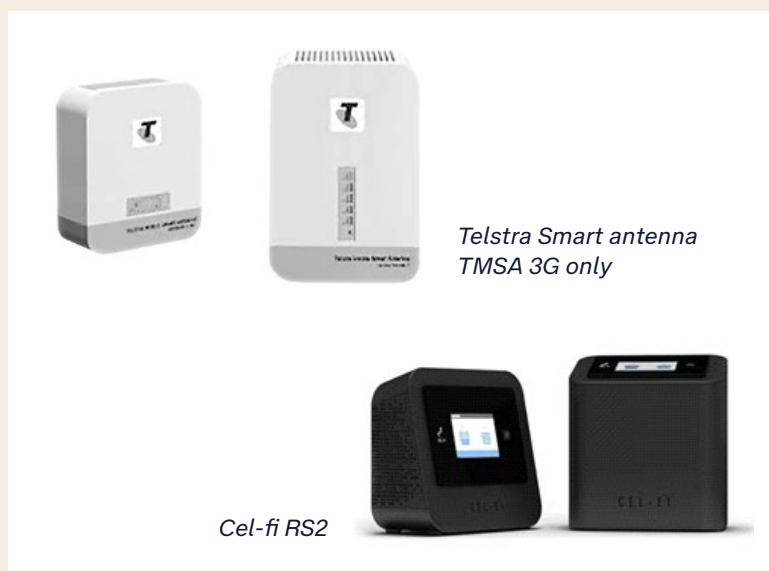
- 3G only Telstra Mobile Smart Antennas
- 4G devices that don't support VoLTE (voice on 4G)
- Internet-of-Things (IoT) or Machine-to-Machine (M2M) devices such as EFTPOS, telemetry and some medical devices that are 3G only.

If you have a 3G only device, you will be unable to connect to Telstra's network after we close the 3G network on 30 June 2024. Likewise, if you have a mobile device that does not have Voice over LTE (VoLTE) technology, even if the mobile device is 4G, it will not be able to make voice calls after 30 June 2024.

## Common devices not compatible with Telstra 4G

### Network extension devices

Telstra 3G Smart Antenna or Cel-Fi RS2. These devices are 3G only and will not work once the 3G network is switched off.

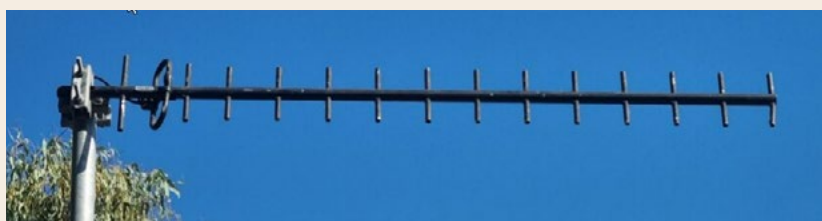


# Common devices not compatible with Telstra 4G

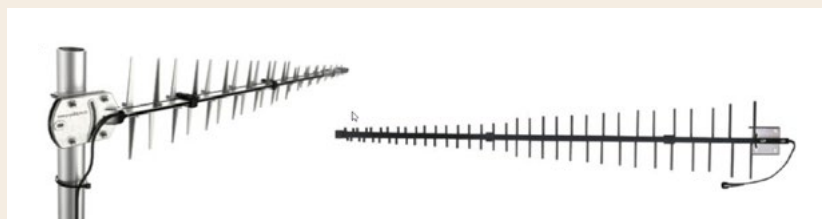
## Antennas

Antennas are designed for a certain band or frequency. Using an antenna that is not compatible with the frequency servicing your location will ultimately impact your service and performance. There are a couple of ways to check your antenna;

- 1 The elements on a 3G only antenna are typically all the same length, as opposed to a 4G capable antenna which have elements of varying length (see examples below).



3G Only - Nearly all the elements on the antenna are the same length.

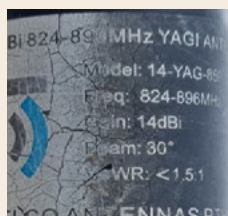


4G capable - Note how all the elements are a different length ranging from small at the front to large at the back.

- 2 Check the labels on your antenna. If you see a code starting with an 8, or one that shows frequencies starting with an 8, they are 3G only (see examples below)

**Freq:824Mhz to 890 Mhz 3G Only**

**Freq:698Mhz to 890 Mhz 3G/4G Yagi**



# How to identify if an item is compatible

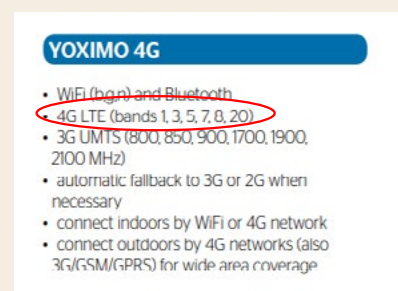
There are many devices including EFTPOS Machines, Modems, Farm monitoring devices and other network connected devices that have the words 4G on them or say they are 4G compatible. This however does not ensure the devices are fully 4G compatible, as they may not have Band 28 / 700MHz capabilities, the standard technology utilised in regional and remote Australia. The easiest way to determine if an item is compatible is to search for details on the internet using the model number of the device.

## Example: EFTPOS machine



Product Label on Back of Device

This EFTPOS machine has the words 4G on the back, but it also has EU, which means it is designed for Europe not Australia.



A quick search online reveals that this unit does not support 4G Band 28. This is the standard Australian band that uses 700MHz frequency for regional and remote areas. Therefore, it will not work in most rural and remote areas once 3G is switched off.

## More information

If you have more questions about your device compatibility or 3G closure, go to [telstra.com/3Gclosure](http://telstra.com/3Gclosure)